Giving Tree FAQ's

How does the Giving Tree work?

Sign up via our website to order Giving Tree tags for your office:
www.kidsout.org.uk/giving-tree-sign-up/

Once registered, KidsOut will send you either physical or electronic tags. Each tag includes a child's name, age, and a suggested toy. These can be displayed on your office Christmas tree.

Encourage colleagues to take a tag and purchase the corresponding gift.

Gifts should then be delivered to your nearest Collection Point.

KidsOut will collect the toys and distribute them to children living in refuge.

When will I receive my tags?

Tags are dispatched within two weeks of receiving your submission.

You will receive an email confirmation once they've been sent, along with a marketing poster and FAQs.

If you haven't received your tags within two weeks of the confirmation email, please contact:
givingtree@kidsout.org.uk

Can we wrap the presents?

We kindly ask that gifts are not wrapped, as refuge staff must inspect all items before distribution.

Wrapped gifts will still be accepted, but please note they will be unwrapped prior to delivery.

What size should the presents be?

The Toy boxes that the children receive are 49cm X 32cm X 32cm, so please be mindful when purchasing toys that they are no bigger than this.

Is there a cost to the business?

No, there is no charge to participate.

What is a Collection Point?

Collection Points are businesses that kindly offer storage space for nearby companies to drop off their Giving Tree gifts.

How do I find my nearest Collection Point?

A list of Collection Points will be available on our website from October, this will be updated weekly.

When should gifts be delivered to a Collection Point?

Gifts should be dropped off between 30th November and latest by 11th December.

Please refer to the Collection Point list for any specific instructions.

What if we miss the deadline to deliver gifts to a Collection Point?

If you miss the 11th December deadline, we ask that gifts be couriered directly to our warehouse: KidsOut, 130 High Town Road, Luton LU2 0DJ

Please note: courier costs are the responsibility of the sender.

#TheOriginalGivingTree!